

focussed *on SRM innovation*

apsolut GmbH is the first consulting company in Germany to focus solely on optimizing business processes for strategic and operational purchasing in the area of SAP Supplier Relationship Management (SRM). For this very reason, it ranks among the leading consulting companies active in this area.

apsolut will accompany you from the initial concept through to potential analyses, process consulting, and effective project implementation.

We focus our consulting expertise on strategic/operational purchasing, e-procurement, vendor management, master data harmonization, and implementation of individual customer solutions.

Furthermore, we span various lines of business and concentrate on providing consulting services to midsize and large companies that deploy SAP R/3 software. Our customers are primarily active in the following industrial sectors: vehicle manufacturing and parts supply, consumer goods, the chemical industry, mechanical engineering, energy, gas and water supply, and general industry.

apsolut focuses on end-to-end purchasing consulting and will offer you the best knowledge mix in terms of processes, classic IT, and applications.

Our consulting (Professional Services) focuses on two areas, namely apsolut Process Consulting (Processes) and apsolut Solution Consulting (Solutions).



Contact

To learn more about our range of consulting services and solution modules, send an e-mail to: info@ap-solut.com.

Our consultants will be happy to schedule a non-binding meeting with you.

Alternatively, take a look at our News & Events section at: www.ap-solut.com/news

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apsolut
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**Support, Content
and ASP Services**



recognize!

A growing trend towards outsourcing is evident as IT landscapes become increasingly complex. This is true in particular of the outsourcing of specialist services. Rather than keeping in-house IT specialists permanently in reserve in preparation for all eventualities, many enterprises now avail of the specialist services offered by expert service providers on the market.

The provision of support for specialized components from SAP and the maintenance of electronic product catalogs do not form part of the core competencies of most companies and are therefore ideally suited to outsourcing.

In the past, service providers offered services covering specific areas only or expensive all-inclusive packages. apsolut now offers a flexible package to meet all your current and future requirements.

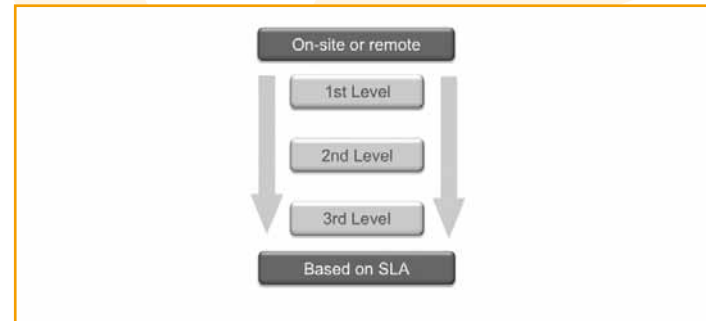
apsolut's experience comprises approximately 10 years of providing our customers with content services and around 8 years of managing their SAP SRM systems. We currently provide system maintenance and support to over 20 SAP SRM customers.

solve!

SRM application support

You'll be pleasantly surprised by the effectiveness of the troubleshooting support we can provide for application errors, which can also take account of customer-specific enhancements. Our ticketing system offers a highly organized approach to problem-solving based on priority and support level. Our approach is fully compliant with ITIL standards and is based on IT Service Management

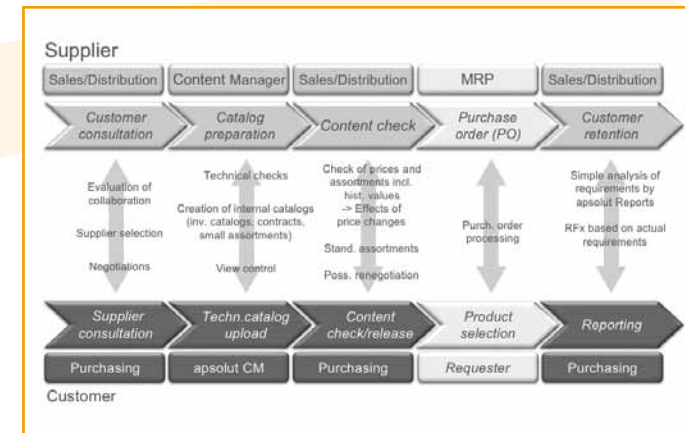
(ITSM) procedures. Our services can be provided on-site or via remote access, depending on the support level and Service Level Agreement in place. We'll also keep you constantly up-to-date regarding innovations on the market and opportunities for further enhancement of your SRM processes.



Catalog content services

We can manage your electronic product catalogs using the SAP MDM Catalog. We can handle supplier catalogs, your own catalogs and automatic uploads of ERP inventory catalogs or contracts. All of these can be made available in a unified format to the relevant employee in the SAP MDM Catalog.

We take care of both the technical preparation of the initial catalog and updates via remote connection. Business reports enriched with historical data from ERP and/or SRM help purchasers monitor the content of supplier catalogs.



ASP services

We also offer a hosting service in addition to our content services. You can simply connect your ERP and/or SRM system to our catalog system via the OCI interface.

Full integration of your SAP SRM landscape into our hosting environment is yet another option in our solution portfolio.

lasting!

We have a proven track record in providing sustainable verification of identified potential and offering expert and effective advice for project implementation and beyond. Just ask one of our satisfied customers.

We look forward to arranging a meeting for you. Around 80 well-known companies have already placed their trust in apsolut's high level of professional and IT competence.